

1. Inpatient Hospital Survey

NAMI Minnesota wants to learn more about your experience in a hospital setting, specifically how you were treated. NAMI will use the information to help hospitals promote recovery and hope.

1. How do you identify yourself?

- African American
- African
- American Indian
- Alaskan Native
- Asian
- Caucasian/White
- Native Hawaiian or other Pacific Islander
- Hispanic/Latino
- Other

2. What age group do you fall into?

- Under 18
- 18 - 29
- 30 - 49
- 50 - 65
- 65+

3. When were you last hospitalized for a mental illness?

- Within the Past Year
- One to Two Years Ago
- Two to Five Years Ago
- More than Five Years Ago
- Never

4. In which region of the state were you hospitalized?

- East Metro
- Rest of the Metro Area
- Central Minnesota
- Northern Minnesota
- Western Minnesota
- Southern Minnesota
- Anoka Metro Regional Treatment Center

Other (please specify)

5. How was your experience at the hospital?

- Very Good
- Good
- Neither Good nor Bad
- Bad
- Very Bad

6. Did you feel safe at the hospital?

- Yes
- No

If not, why not?

2. Respect

1. Do you think you were treated the same as any other patient at the hospital for an illness or injury?

- Yes
- No

If not, why not?

2. While in the hospital, the staff:

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Treated me with respect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were kind to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showed empathy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offered helpful words	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Blamed me for my mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Made me feel ashamed of my mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraged me to stay connected with friends and family members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were respectful and accommodating of my culture and my religious beliefs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Support and Encouragement

1. When you were hospitalized did you:

- Receive get well cards?
- Have family members visit you?
- Have friends visit you?
- Have an easy time staying connected with family members and friends?

2. The staff encouraged me to:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Involve family members and friends in my recovery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involve family members and friends in my treatment planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have someone with me when they explained my discharge plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have visitors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Information Sharing

1. The staff:

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Encouraged me to sign a privacy release so that my family could be kept informed.	jn	jn	jn	jn	jn
Provided me with information about my mental illness.	jn	jn	jn	jn	jn
Provided me with information about my medication and the side effects.	jn	jn	jn	jn	jn
Gave me educational materials about mental illnesses.	jn	jn	jn	jn	jn
Provided information in other languages.	jn	jn	jn	jn	jn

5. Recovery

1. I recieved information about:

- Peer-to-Peer support groups
- Community mental health services
- Community supports
- Follow-up treatment

2. While at the hospital:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I had input into my treatment plan	jn	jn	jn	jn	jn
I felt that my concerns and goals were listened to	jn	jn	jn	jn	jn
I saw materials that promoted hope and recovery	jn	jn	jn	jn	jn
I heard speakers that promoted hope and recovery	jn	jn	jn	jn	jn
Staff offered hopeful words and encouraged recovery	jn	jn	jn	jn	jn

3. Please share any suggestions you have for how your hospital experience could have been improved.

4. What could hospitals do to encourage the involvement of friends and family members?

6. Thank you!

Thank you so much for taking the time to fill out this survey. If you have additional comments you would like to share with us, send an e-mail to nami-mn@nami.org